



# 2023 Terms of Service

## General:

- Only Gymnasts participating in their class and Coaches are permitted onto the gym floor, except for caregivers of Kindergymmers accompanying their under school age children in their class.
- Where possible, inform absences via your iClass Pro app (for Kindergym and GfA Levels). Competitive Gymnast absences should be notified (in advance, where possible) via email to your child's Program Coordinator.
- Inform the Floor Supervisor, Program Coordinator, or Coach of any injuries which may affect the gymnasts training.
- Encourage your child to enjoy their classes. Emphasis should always be placed on the benefits of participation and personal achievement.
- Be aware that all Gymnasts progress at different rates and please always respect the knowledge of our Coaches regarding your child's progress.
- Please respect the rights of all persons regardless of their age, sex or gender identity, ability or disability, cultural background or religion.

## Pick up/ drop off:

- Be punctual to arrive for classes and to collect children at the end of class. Always come up to the building entrance to collect gymnasts.
- Text the gym floor phone if running late (0413 118 908). We always supervise children until they are collected.
- The loading bay is for pick up and drop off only. Cars must not be left parked there for more than a few minutes.
- Children should not be dropped off early and left unattended as the Club will not be responsible for children until their class time.
- Inform the Floor Supervisor or Coach if your child will be leaving the venue with someone other than their immediate family/guardian.

## Accounts:

- Having a valid and working payment method on file in your iClass Pro account is a condition of enrolment at Woden Valley Gymnastics Club.
- Payment is made up front on a monthly basis. Charges are generated for the upcoming month on the 1st of the month and payments are processed on the 5th of the month.
- Accounts in arrears are in breach of our Terms of Service and your child's place in a class may go into review. If you are experiencing financial difficulty, please reach out and we will work to find a solution that works for both parties. We ask for upfront communication in the event that you cannot meet your financial commitment with us.
- Recreational gymnasts (Kindergym and GfA Levels) receive two make-up classes per term. These can be booked via the your iClass Pro app. These are offered as a courtesy, are only valid for the current term, and cannot be transferred to any Holiday Program or future terms.
- Credits can only be issued for medical leave with appropriate supporting documentation from a medical professional.

**\*\*Having a child enrolled in any of our programs implies that you agree to abide by our Terms of Service.\*\***

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